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Date: March 14, 2002

Please Deliver To:

Name: Ms. Robinson

Firm: (OIPE) Customer Service, USPTO

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From: Miriam E. Glaus

Total pages including cover page: 6

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Re: S.N.: 09/475,961

Filed: December 30, 1999

Applicant(s): Smith et al.

Atty. Dkt. No.: 9D-EC-19335

Please see attached letter/request with attachments.

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March 14, 2002

VIA FACSIMILE

Ms. Robinson
(OIPE) Customer Service
USPTO
Washington, D.C. 20231

Re: S.N.: 09/475,961
Filed: 12/30/1999
Applicant(s): Smith et al.
Atty. Dkt. No.: 9D-EC-19335

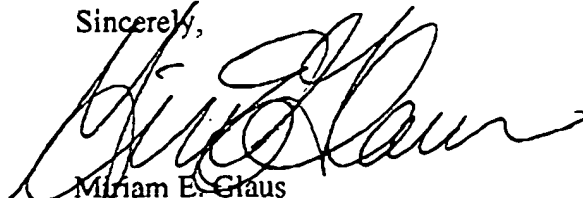
Dear Ms. Robinson:

As we discussed this date by telephone, please forward via facsimile transmission a copy of the original Filing Receipt and a copy of the Notice To File Missing Parts for the above-referenced patent application.

Attached is a copy of the Associate Power Of Attorney, Change Of Correspondence Address and Return Post Card which was filed with the USPTO on December 18, 2001, in the above-referenced patent application. Also attached, please find a copy of the Return Post Card which was file-stamped by the USPTO on December 18, 2001.

If you have any questions regarding this request, please contact me.

Sincerely,



Miriam E. Glaus
Patent Assistant

MEG
Enclosures

THE UNITED STATES PATENT OFFICE IS REQUESTED TO IMPRESS ITS STAMP ON
THIS CARD AND PLACE SAME IN THE OUTGOING MAIL TO SHOW THE FOLLOWING
PAPERS HAVE BEEN RECEIVED.

Atty Dkt. No.: 9D-EC-19335
Applicant: Smith et al.
Serial No.: 09/475,961
Filed: December 30, 1999
For: DELIVERY MANAGEMENT SYSTEM

Enclosed:
Associate Power of Attorney and Change of Correspondence Address (1 pg.)
Change of Correspondence Address Form (1 pg.)

TMF/meg